



**Mountain Brook Club**  
*Birmingham, AL*

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Director of Club Operations  
Candidate Requirements



## The Club

Nestled in the heart of Birmingham, Alabama, the Mountain Brook Club stands as an epitome of Southern charm and refined elegance. Established with a rich history dating back to 1929, this esteemed private club has become a cherished destination for those seeking a blend of recreational amenities, social camaraderie, and unparalleled hospitality.

Mountain Brook Club continues to uphold its legacy through continued revitalization while honoring the traditions of the Club's nearly 100-years of existence. As a result, the Club recently underwent a \$20M complete renovation of the Clubhouse to include \$1M for the addition of pickleball courts with a Golf Course Master Plan underway.

[Visit the website](#)



### Club Mission Statement

A private country club, whose members and their families enjoy a long tradition of excellence surrounded by beautiful architecture and genuine southern hospitality.

### Employee Mission Statement

We provide a high level of service that is friendly and familiar to our members.

## Club Amenities

- 10 HyrdoCourt Clay Courts, 1 Hard Court
- 4 Pickleball Courts
- Multiple Member Dining options
- Grand Ballroom and other event spaces
- 18-hole Donald Ross Golf Course
- State-of-the-Art Fitness Facility
- Swimming Pool and Pool Complex



## Club Overview

Members	898 Members
Initiation Fees	\$90,000
Dues Volume	\$8.7 M
Gross Volume	\$15.5 M
F&B Volume	\$4.1 M
Gross Payroll	\$7.54 M
Employees	200
Average age	59
Board of Directors	18



Where tradition, elegance, and community converge.

# the position



**Mountain Brook Club** is searching for a motivated, engaging, and relationship-driven leader to assume the role of Director of Club Operations at a premier private club. An individual with a strong background in luxury hospitality, with extensive, hands-on experience managing high-end Food and Beverage operations, events, and member-facing amenities is desired.

The Director of Club Operations will coordinate and oversee all aspects of the clubhouse operation to ensure the quality and consistency of services and amenities. This professional should have strong leadership skills and a proven track record developing individuals and creating and promoting a positive team culture.



## Key Characteristics and Traits

- A positive and enthusiastic professional with passion for the Club industry.
- Ability to hire, train, motivate and develop a high performing team in a top tier private club consistently.
- Natural, engaging leadership style that fosters a motivated, empowered staff.
- A mind for innovation and action with an ability to act as a thought partner with leadership.
- Experienced in creating engaging member programs and events that appeal to all member demographics.
- A hands-on leader that has the ability to nurture and grow a team.
- Communicates clearly across departments, breaks down silos, and serves as a liaison between Club leadership and employees.
- An individual that can think strategically to continually move the Club towards attaining a further level of excellence.
- Disciplined follow-through to ensure the vision and goals of the Club come to fruition.
- Possess a Member-centric mindset: Naturally prioritizing member satisfaction and anticipating Member's needs.
- A strong understanding of top-notch experiences for Club members and guests.
- Practices sound fiscal management, delivering operating and capital results in alignment with approved budgets
- The desire to maintain high level of visibility among members and staff.
- A sense of urgency and ability to balance multiple areas of responsibilities simultaneously.
- Adept in conflict management and problem solving; receiving and addressing Member feedback in a timely manner
- Manage daily operations to ensure consistent, high-touch member service, including standards for cleanliness, ambiance, and service speed/quality.
- Help to facilitate a team environment with morale, high ethical standards and efficient use of resources to ensure a healthy work environment, free of safety risks and any form of harassment, that will position Mountain Brook Club as a preferred employer in the community and industry.

# qualifications



## Qualifications

- ✓ A 5+ years of progressive hospitality management experience, in a luxury private club preferred.
- ✓ A degree in Hospitality Management a plus
- ✓ TIPS or a beverage certification preferred
- ✓ Possesses the Certified Club Manager (CCM) designation or is working towards it, is a plus.
- ✓ The position is available immediately.

## Salary and Benefits

Salary is open and commensurate with qualifications and experience. The Club offers an excellent bonus and benefit package.



## IMPORTANT

Interested candidates should submit résumés along with a detailed cover letter which addresses the qualifications and describes your alignment/experience with the prescribed position **by Friday, April 10, 2026**.

These documents must be saved and emailed in Word or PDF format (save as “Last Name, First Name, Mountain Brook Club Ops Cover Letter” and “Last Name, First Name, Mountain Brook Club Ops Résumé”) respectively to:

[Careers@thedeloziergroup.com](mailto:Careers@thedeloziergroup.com).

All requested information, along with references, should be emailed to the address above.

## Search Executive



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