



The Club at ArrowCreek
Reno, Nevada

General Manager/COO
Candidate Requirements



about the club

Nestled amid sweeping views of Reno and the Sierra Nevada Mountains, the Club at ArrowCreek is a private sanctuary featuring two championship golf courses and a wide range of activities fostering connection and community.

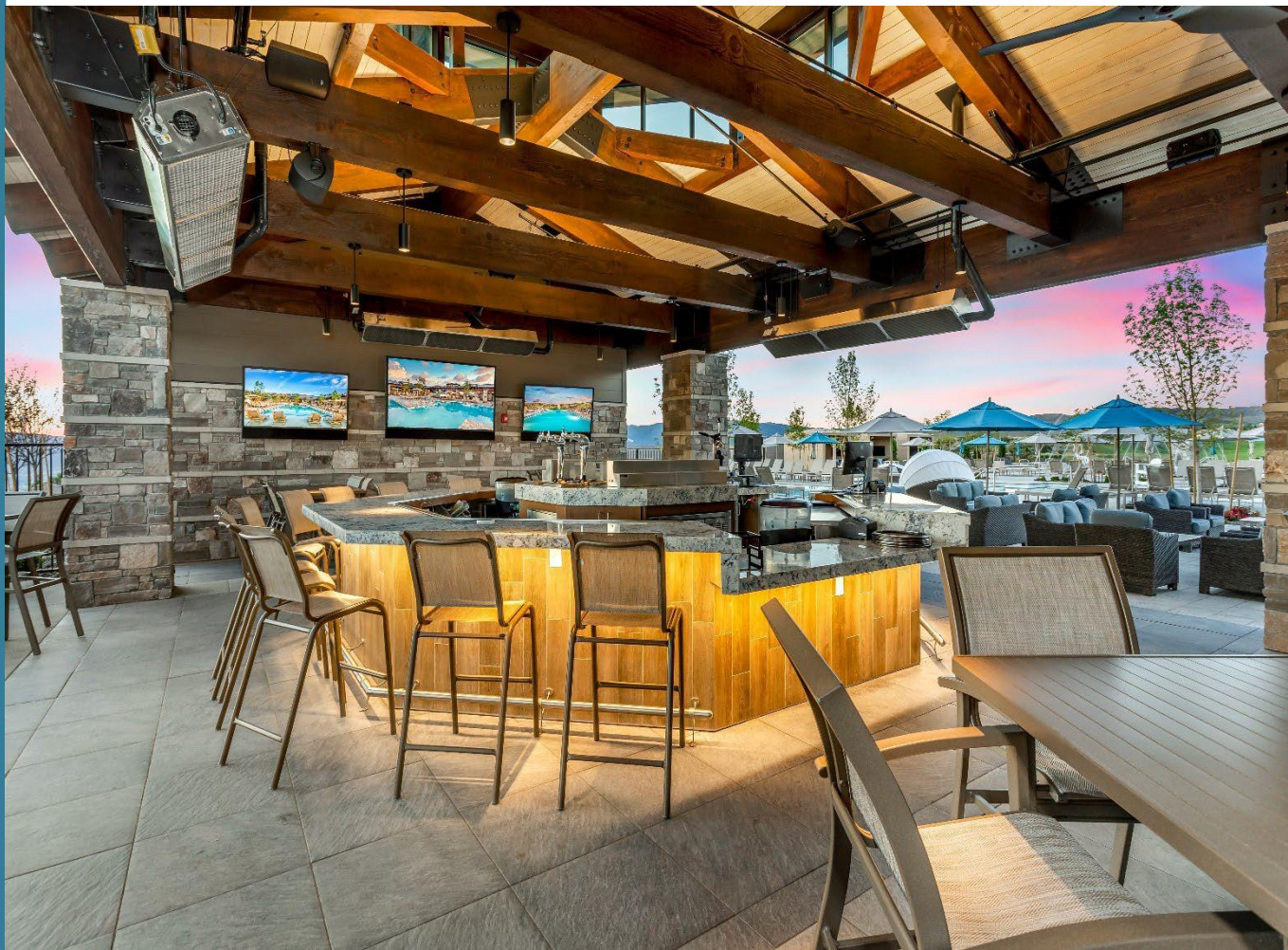
Golfers enjoy both the Arnold Palmer-designed Legend Course and the Fuzzy Zoeller/John Harbottle-designed Challenge Course. Complementing these are a full-length target driving range, practice putting greens, and a short-game area—creating one of Reno’s premier golf experiences.

Beyond golf, members can pursue fitness, recreation, and athletic activities to stay active and energized, while children enjoy supervised programs led by the club’s dedicated activities team.

Dining options range from outdoor Drift and Dwell poolside and Grab and Go at the turn, to BeeBee’s coffee shop and Tony’s Bar and Dining Room.

The Club’s incredible course and clubhouse views provide the perfect backdrop for weddings, events, and corporate gatherings—each elevated by exceptional service from a professional staff devoted to making every occasion memorable.

[Visit the website](#)



Club Amenities

- 36 Holes of Golf
- Practice Facility
- Learning Center with two Indoor Bays
- Resort Style Pools, Cabanas
- Pilates Studio
- State-of-the-Art Wellness Center
- Four Indoor Pickleball Courts
- Well appointed Administrative Office Space
- Meeting Room and Banquet Spaces
- Drift and Dwell Poolside Dining
- Tony's- Upscale Casual Dining
- BeeBee's Cafe
- Grab & Go Golfer Turn



Club Overview

Memberships	740 Members
Initiation Fee	\$50 K
Dues Volume	\$7.8 M
Gross Volume	\$14.3 M
F&B Volume	\$3.3 M
F&B Split	\$2.1 M A la Carte \$1.2 M Banquet
Gross Payroll	\$7 M
Employees	250 In-Season
Average age	Early 60's

Club Pillars

- Membership Satisfaction
- Staff Satisfaction
- Protection of Assets
- Net Income

The Club recently underwent a \$65M renovation and expansion. View the remarkable updated and new amenities [here](#).

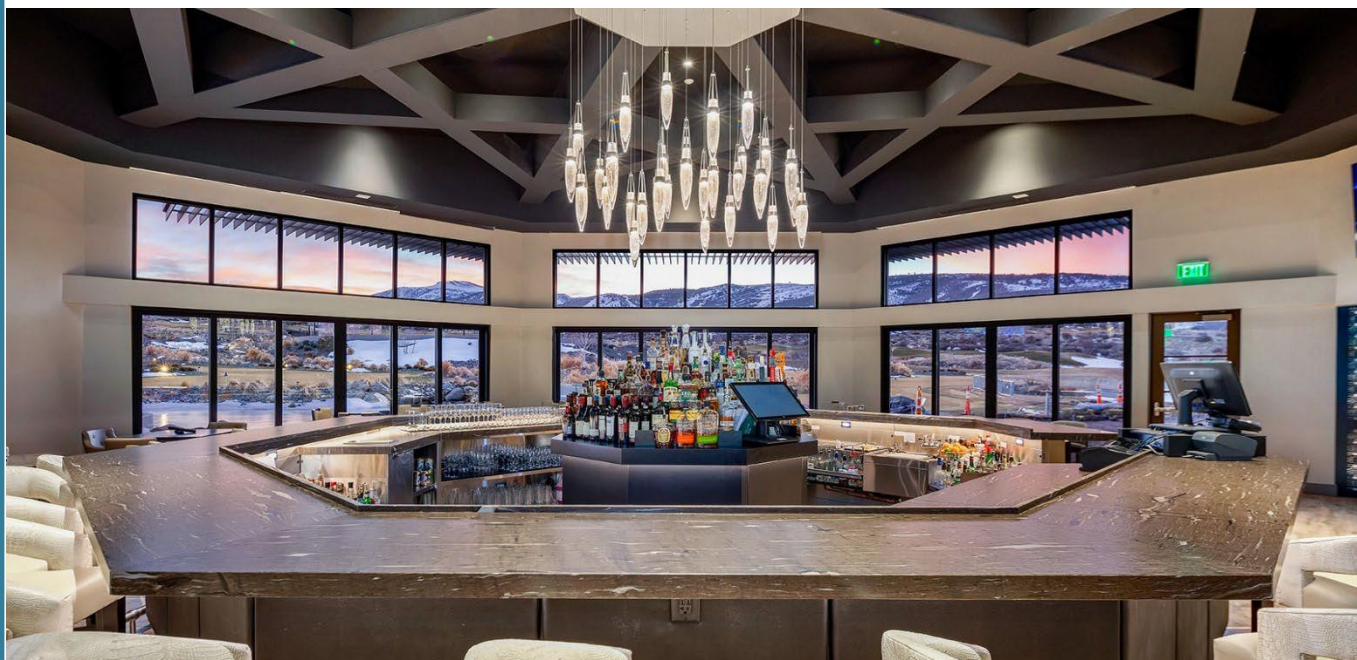
the position



The Club at ArrowCreek is seeking a seasoned, thoughtful leader to help guide the Club into its next chapter.

This role calls for an individual who understands that a private club is more than an operation — it is a community, a tradition, and a lifestyle experience shaped by exceptional service, meaningful relationships, and a shared sense of pride. The General Manager/COO will provide steady leadership across all facets of Club life, with a focus on service excellence, financial stewardship, team development, and strategic planning that supports both daily delivery and long-term vision. Following the substantial investment in the Club facilities, this individual will work closely with the owners and senior leadership team to continue to move the Club forward.

The ideal candidate will be an approachable and respected presence who values hospitality, and leads with integrity, discretion, and care. He or she will foster a culture where employees feel supported and empowered, and where members enjoy a welcoming, refined, and consistently elevated experience throughout the Club



Personal Traits and Abilities

- A genuine and enthusiastic personality with a passion for the club management profession.
- High integrity and emotional intelligence.
- Natural leadership style that has the ability to manage and set clear expectations for department heads, holding them accountable while empowering them in their roles.
- Highly visibility to members and employees; Developing meaningful relationships is of great importance.
- Concise and effective verbal and written communications skills.
- Disciplined follow-through to ensure the vision and goals of the Club come to fruition.
- The ability to listen intuitively, responding and taking thoughtful action that is in the best interest of the Club and its members and relay the that to the owners.
- Cultivation of a high-level of member services and satisfaction.
- A strong understanding of how to provide top-notch operations and events that intrinsically lead to an elevated experience for members and guests.
- Highly focused and passionate about fostering an environment of healthy retention and being the employer of choice for recruitment.
- Effective fiscal management through delivery of actual operational and capital results in alignment with approved budgets.
- A known track record of developing and implementing long-term strategic plans.
- Experience initiating and executing capital improvement plans at the direction of the owners.
- Set and achieve the highest standards of member service and satisfaction.
- Maintain and uphold a positive and healthy work environment, implementing a culture of teamwork and continued excellence.
- Adept in conflict management with the ability to think on your feet and remain flexible when needed.
- An individual that focuses on continuously improving, constantly evaluating and benchmarking performance to implement steps towards a better Member experience.
- Stays current with Club industry trends, ensuring the Club is upholding traditions while implemented fresh and innovative programming and ideas.

qualifications



- ✓ A minimum of 7 years of progressive leadership and management experience in a private club environment.
- ✓ CCM or PGA designation is preferred.
- ✓ A Bachelor's degree in hospitality or business management is a plus.
- ✓ A start date on or before August 1st, 2026, is preferred.

Salary and Benefits

Salary is open and commensurate with qualifications and experience. The Club offers an excellent bonus and benefit package.



MEET THE OWNERS



IMPORTANT

Interested candidates should submit résumés along with a detailed cover letter which addresses the qualifications and describes your alignment/experience with the prescribed position **by Friday, May 15, 2026**. These documents must be saved and emailed in Word or PDF format (save as “Last Name, First Name, ArrowCreek GM/COO Cover Letter” and “Last Name, First Name, ArrowCreek GM/COO Résumé”) respectively to:

Careers@thedeloziergroup.com.

All requested information, along with references, should be emailed to the address above.

Search Executive



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inquiries



www.thedeloziergroup.com