



The Claremont Club and Spa
Berkeley, CA

General Manager
Candidate Requirements



THE CLUB
AT THE CLAREMONT

The Claremont Club serves as a vibrant center for fostering wellness, recreational pursuits, and social bonds throughout its community. Its welcoming atmosphere encourages people of all ages to participate in a wide array of activities designed to support healthy lifestyles and lasting friendships.

Working in close partnership with the Hotel, the Club provides guests and members with exclusive access to top-tier amenities and experiences. From engaging social events and comprehensive fitness programs to aquatics, racquet sports, upscale spa treatments, enriching kids' activities, and luxurious overnight stays, every aspect is thoughtfully curated. The Hotel property celebrates 110 years and is recognized as a California and Historical landmark, embracing the original architecture while offering modern amenities and services.



Looking Toward the Future

The Club recently completed several enhancement projects with others on the horizon, investing in the Club's future and evolution.

- New pickle ball courts installed in 2024
- New outdoor Fitness Gym built in 2024
- Resurfaced Tennis Courts, LED Lighting & New Fencing installed in 2024
- Pool Seating area enhancement in 2025
- Kids Club Renovation - Planned for 2025
- Tennis Lounge & Pro-shop - Planned 2025/2026

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about the club

Club Amenities

- Indoor and Outdoor state-of-the-art fitness facilities offering a wide variety of group exercise and personal training.
- Premier aquatic facilities including a lounge and lap pool
- Eight Tennis Courts
- Four Pickleball Courts
- Kids Club space with active youth programming
- Locker Room facilities- Showers, Cold Plunge, Dry Sauna, Steam Room
- Retail Spaces
- 20,000 sq ft. Spa Facility
- Multiple Dining Outlets and Event spaces offered through the Hotel at discounted rates for Members



Club Overview

Memberships	1600
Initiation Fee	\$23 K
Dues Volume	\$1.1 M monthly
Gross Volume	\$1.5 M monthly
Gross Payroll	\$364 K monthly
Employees	125
Average age	58



The Club at the Claremont prides itself in providing Members a luxury family experience with activities and services for all ages and interests.

the position



The Claremont Club is looking for an authentic, personable, and results-oriented club professional who excels in a luxury club setting. The ideal candidate should be skilled at building meaningful relationships and have a proven history of successfully leading and retaining high-performing teams.

The General Manager will oversee and coordinate all facets of the Club's operations. This individual must demonstrate strong financial expertise, lead with creativity, and have the capability to set and execute goals and action plans. Collaboration with the Hotel leadership team to enhance sales and experiences for both Hotel guests and Club Members is also a key part of this role.

Additionally, the General Manager will be responsible for fostering a positive culture and ensuring exceptional member experiences through active leadership, visibility, and genuine interaction with both members and staff.

Personal Traits and Abilities

- A genuine and likeable personality with a passion for the club management profession.
- An individual with high integrity and emotional intelligence.
- Natural leadership style that has the ability to manage and set clear expectations for department heads, holding them accountable while empowering them in their roles.
- Highly visible to Members and employees; Developing meaningful relationships is of great importance.
- The ability to communicate concisely and effectively, verbally and in writing.
- Disciplined follow-through to ensure the vision and goals of the Club come to fruition.
- The ability to listen intuitively to differing perspectives, responding and taking thoughtful action that is in the best interest of the Club and its Members.
- Ability to cultivate a high-level of member services and satisfaction.
- A strong understanding of how to provide top-notch operations and events that intrinsically lead to an elevated experience for members and hotel guests.
- Highly focused and passionate about fostering an environment of healthy retention and being the employer of choice for recruitment.
- Effective fiscal management through delivery of actual operational and capital results in alignment with approved budgets.
- A known track record of developing and implementing long-term plans and goals.
- Assure that the highest standards are set and achieved in providing member service and satisfaction.
- Maintains and upholds a positive and healthy work environment, instituting a friendly, family-oriented culture.
- A firm understanding of Club operations and ability to implement best practices.
- Adept in conflict management with the ability to think on your feet and remain flexible when needed.
- Possesses a hands-on leadership style, stepping in as needed to support the team and Member experience.
- Stays up to date with Club industry trends, ensuring the Club is upholding traditions while implemented fresh and innovative programming and ideas.
- Drives sales and engagement through membership recruitment, retention, and F+B and event sales through the Hotel.
- Ability to communicate across departments, creating synergy between the Hotel and Club employees.

qualifications



- ✓ A minimum of 7 years of progressive leadership and management experience in a private club or luxury hospitality environment.
- ✓ A Bachelor's degree in hospitality or business management is a plus.
- ✓ City or Athletic Club experience a plus.
- ✓ The position is available immediately.

Salary and Benefits

Salary is open and commensurate with qualifications and experience. The Club offers an excellent bonus and benefit package.

IMPORTANT

Interested candidates should submit résumés along with a detailed cover letter which addresses the qualifications and describes your alignment/experience with the prescribed position **by Friday, July 10, 2026**. These documents must be saved and emailed in Word or PDF format (save as “Last Name, First Name, Claremont GM Cover Letter” and “Last Name, First Name, Claremont GM Résumé”) respectively to:

Careers@thedeloziergroup.com.

All requested information, along with references, should be emailed to the address above.

Search Executive



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 DeLozier
Group

www.thedeloziergroup.com